



ELEVATE

UNIFIED COMMUNICATIONS

Help your customers reach the right person, department, or information – 24 hours a day

JUST ONE NUMBER

Auto Attendant lets you consolidate multiple offices with one phone number

WORKS 24 HOURS A DAY

Auto Attendant works as your virtual receptionist 24 hours per day, 7 days per week

INCREASED SATISFACTION

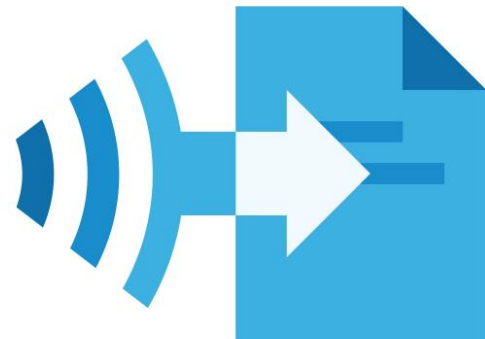
Your customers are quickly routed to the right person, department, or information

THE ELEVATE AUTO ATTENDANT

The Elevate Auto Attendant allows inbound calls to be greeted, presented with routing options, then transferred – automatically – without going through a physical telephone operator or receptionist.

Auto Attendant greets callers with a set of options that correspond to keys on the telephone keypad. It can:

- Dial by name or by extension
- Route calls to specific people or groups
- Route calls to user voicemail
- Route calls according to business hours
- Provide outgoing recorded information



ELEVATE AUTO ATTENDANT FEATURES

- Automated Menus
- Business Hours Routing
- Special Event / Holiday Routing
- Receptionist Group Module
- Dial by Name/Extension
- Voicemail Notifications
- Customizable Greetings
- Call Routing Override
- Easy Web Administration