



Unity Instant Messaging & Presence Client

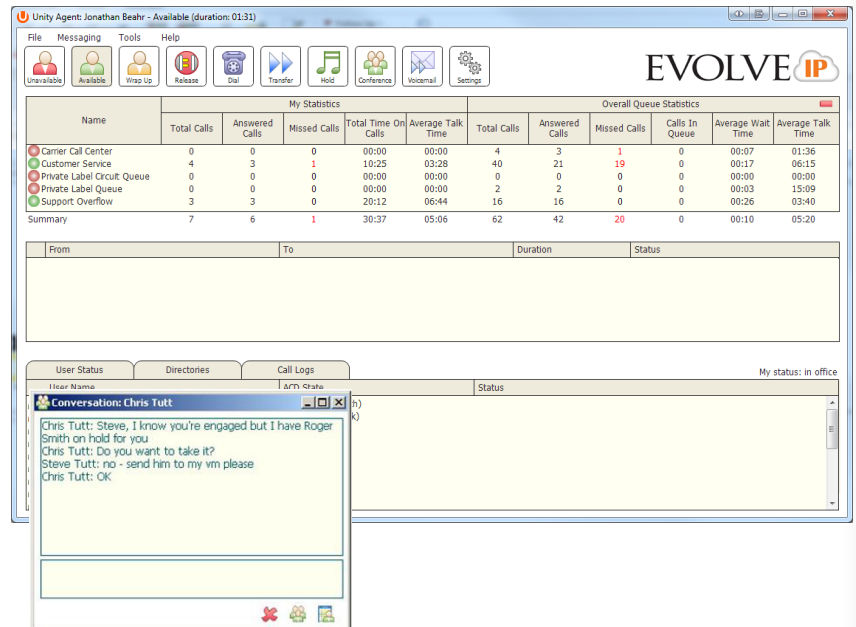
Unity is an add-on to the Evolved Office HPBX service that features an intuitive icon based presence interface. Unity provides point-and-click call control and embedded chat that is the perfect add-on for workgroups and functional teams.

☁ WHY CHOOSE UNITY?

Unity's presence feature enables team members to select and monitor team member's phone and availability status. Users see if a team member is on the phone, how long they have been on the phone and who they are on the phone with. In addition, team members can apply distinctive ring tones to any monitored user and answer the phone on their behalf with a simple click. If the party is not available, they can click to call "when available" or open up a chat session.

Unity Features:

- Visual presence information for up to 20 Evolved Office Users
- Distinctive Ring Tones for monitored users
- PC Call Control (Hold, Transfer, Conference)
- Communication Profiles (Available In Office, Available Out of Office, Busy, etc)
- Click to Dial
- Instant Messaging
- Dial party "when available"
- Outlook and Corporate Directories
- Call History



Above: The Unity client with one active and one on-hold call. The contact being dialed is busy (red), and will be dialed as soon as they become available.

Above Left: Unity Instant Messenger Chat